

Creating Solutions for a Safer World.

# Install WorkerSafety Pro



### Scan the QR code below to go to the WorkerSafety Pro App or Google Play Store Page



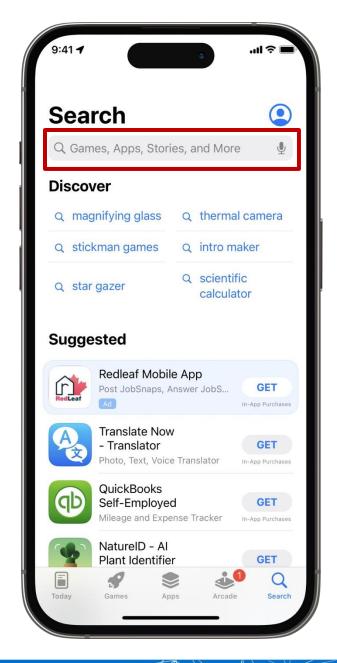


### Find the app manually

If the QR code on the previous page did not work, please use the screenshots on the following pages to find the app manually on the Apple App Store.





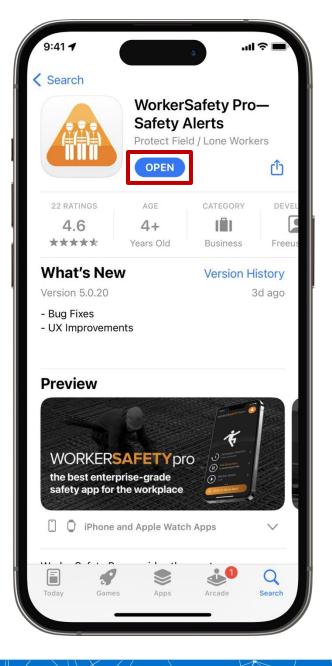




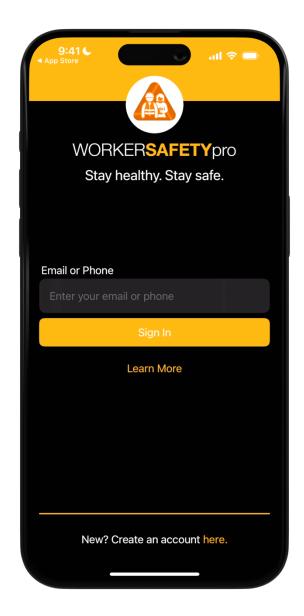


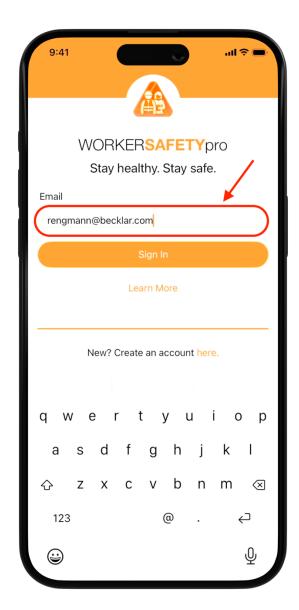
After tapping on "GET", you will have to use FaceID, your fingerprint, or your AppleID password in order to download the app.

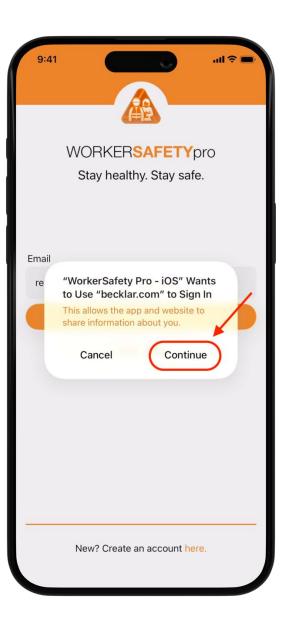














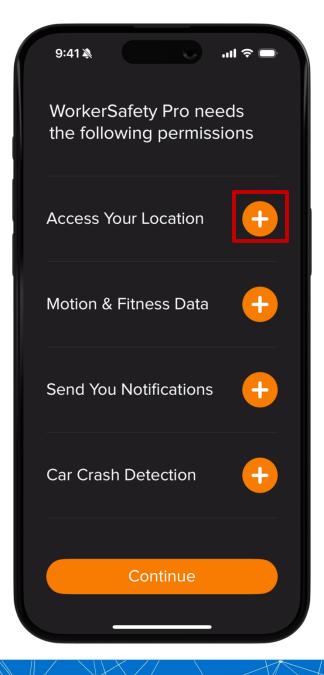
# Permissions Settings



All permissions on this screen must be allowed for the app to function properly.

Tap on the plus icon next to "Access Your Location" to allow the first permission.

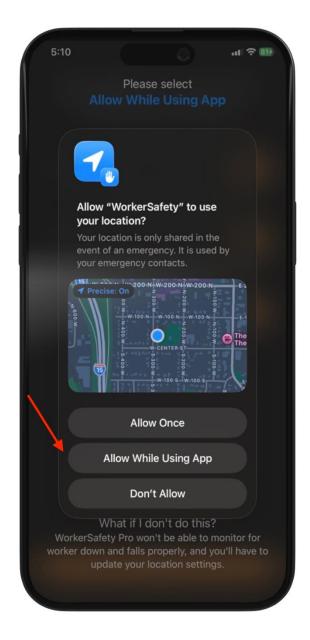
Your location will only be shared in the event of an emergency.





Tap on "Allow While Using App".

On the next screen, tap "Change to Always Allow"







# Manually Correcting Location Settings

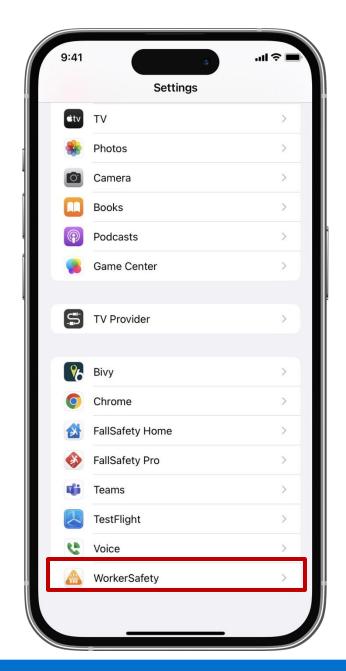


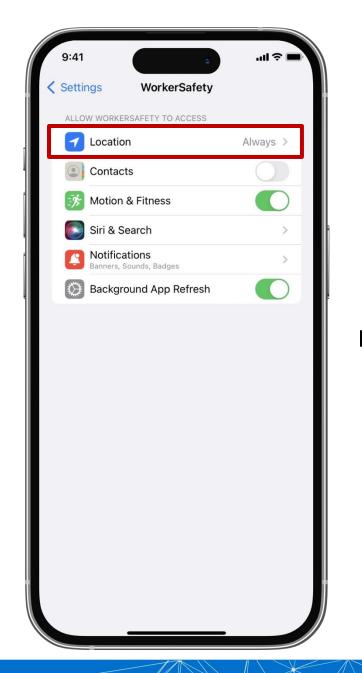


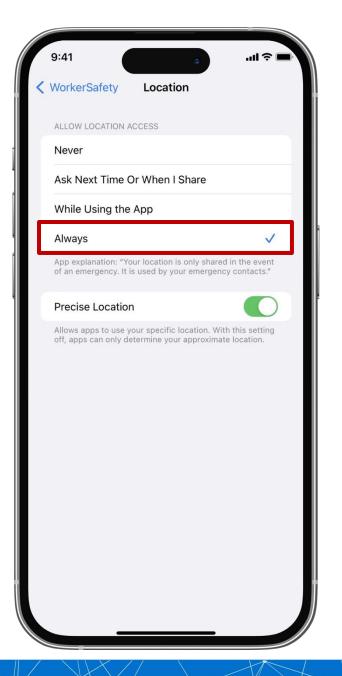






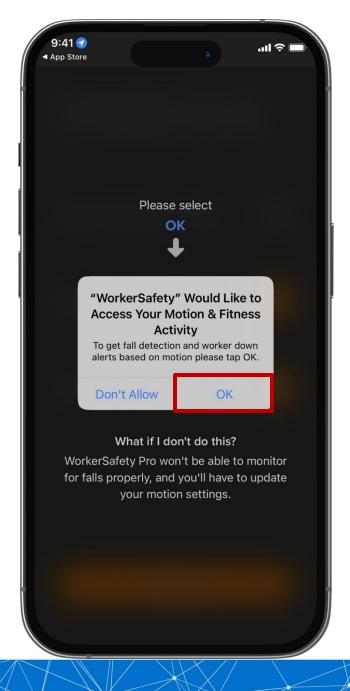






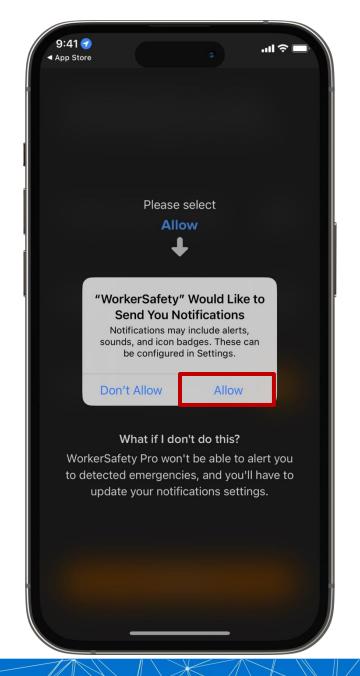


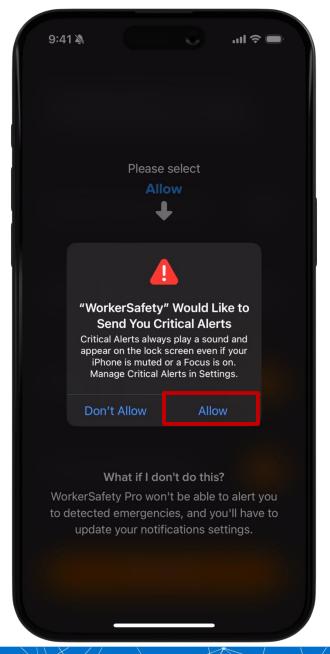
In order to access fall detection or worker down, please select "OK".





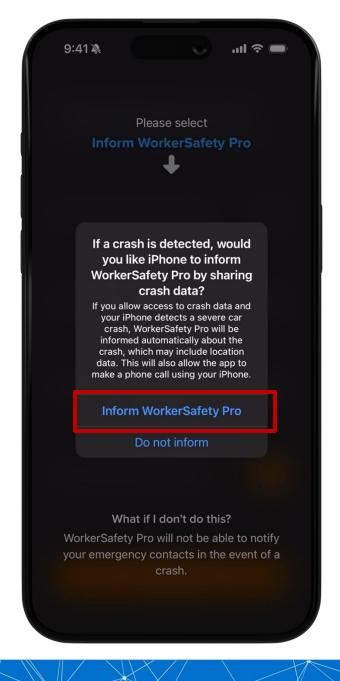
Select "Allow" so that WorkerSafety Procan send you notifications.





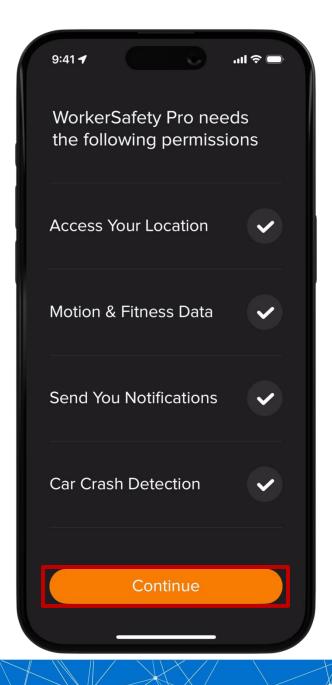


If you would like to allow WorkerSafety Pro to create an alarm if a crash is detected from an iPhone (14 or newer), tap "Inform WorkerSafety Pro".





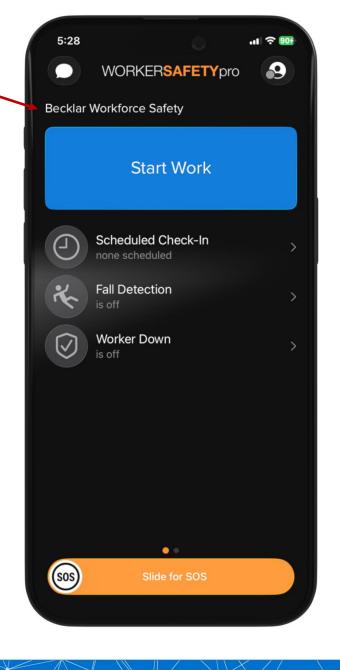
Once all permissions have been approved, your screen should look like this example. Now tap "Continue".





You are now on the home screen of WorkerSafety Pro.

You should see your organization/team name at the top (Your manager's name could also be your team's name)

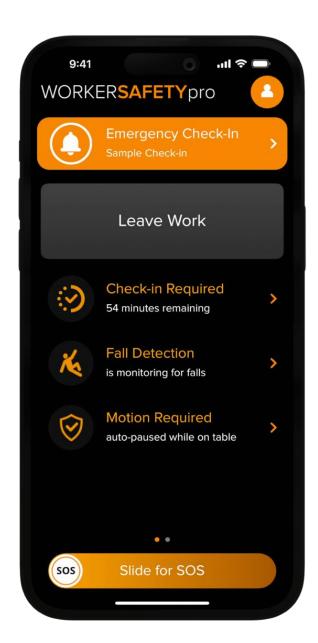


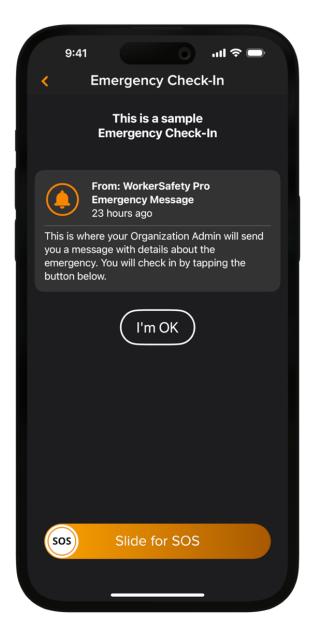


#### **Emergency Check-ins**

The Emergency Check-In Safety
Protocol allows organization
administrators to alert and request
check-ins from the entire organization,
or selected groups and teams, in an
instant.

When creating an Emergency Check-In from the dashboard, an organization administrator can optionally filter the request to only apply to a selected geographic area.



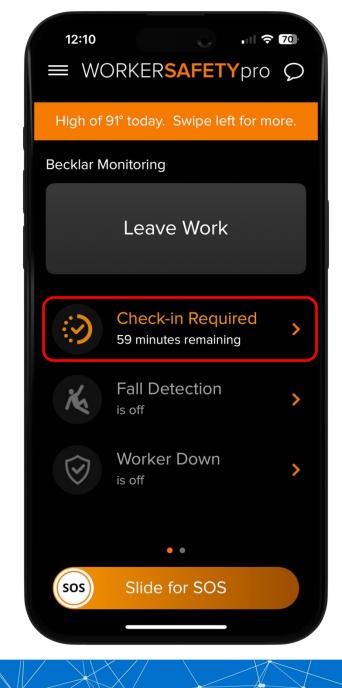




#### **Scheduled Check-ins**

Scheduled check-ins allow a user to administer their own check-ins. Users can set the estimated time needed for the check-in and add notes about where they are going and what work they are doing. Once a scheduled check-in is completed, there will be no more check-ins operating for that person, until a new one is setup and running.

<u>Click here</u> for detailed step-by-step instructions.





### Live Activities

\*Available on iPhone only

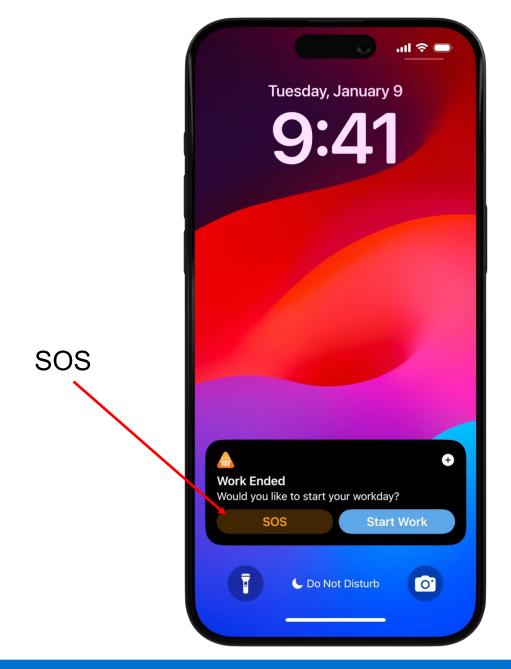


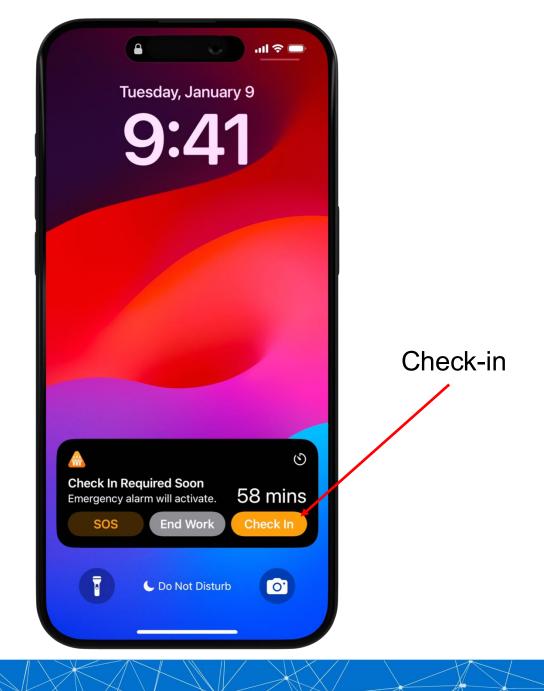


#### To enable:

- 1. Start Work
- 2. Lock Phone Screen
- 3. Tap Allow











Extend a check-in



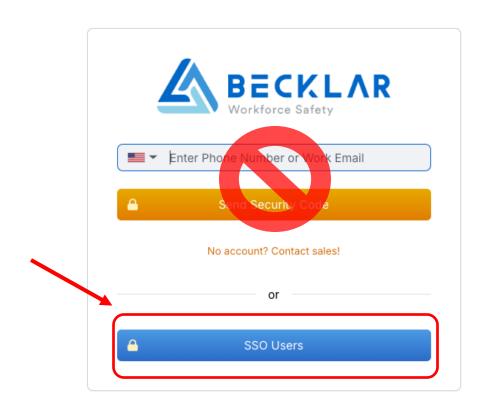
Tap "I'm OK" to clear an open alarm

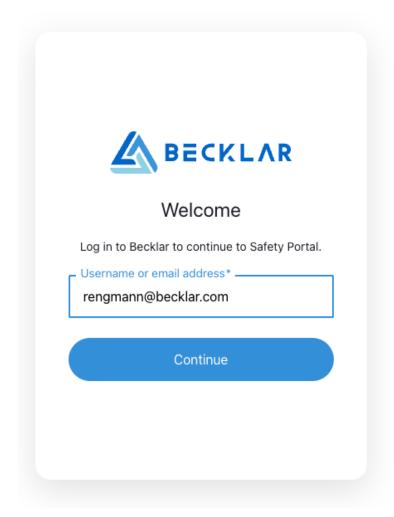


Complete a

check-in

### Admin Login Process







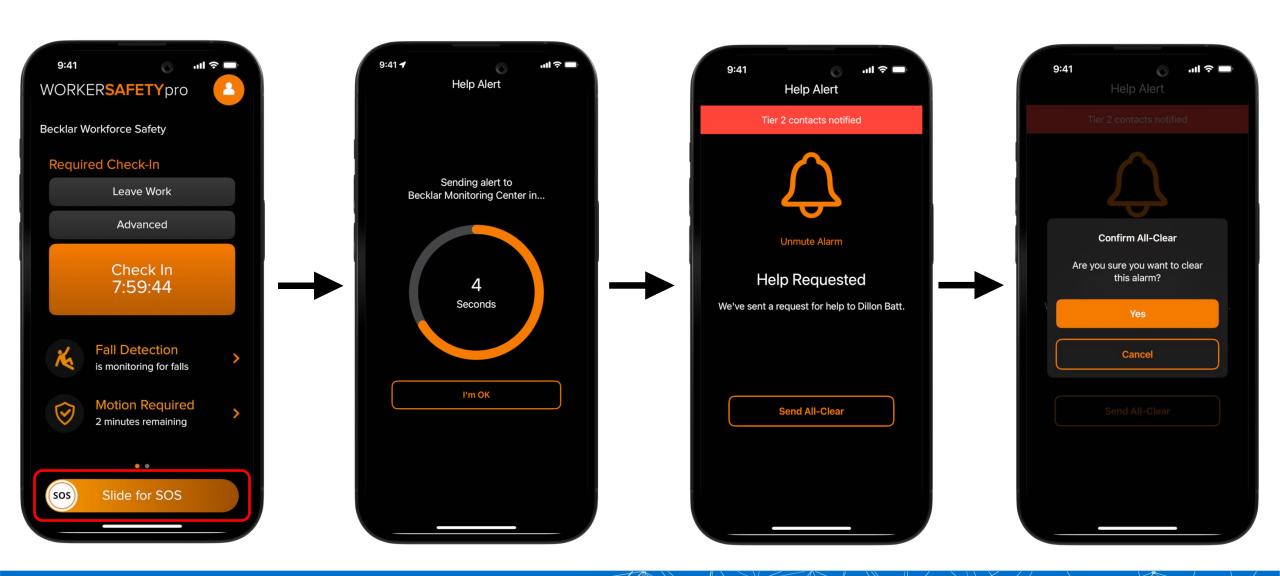
# Alarm Clearing Process



## SOS Alarm (Manual Alarm)



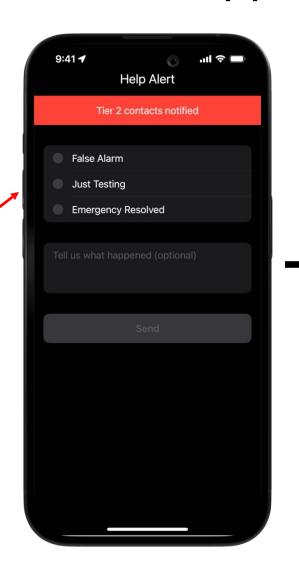
### In-App SOS Alarm

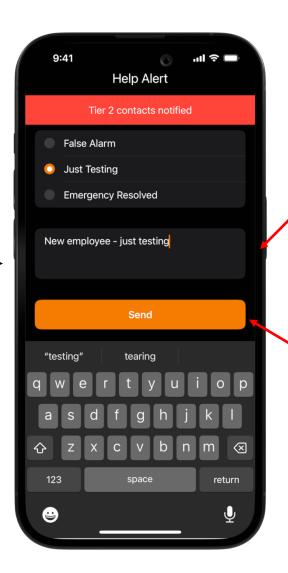




### In-App SOS Alarm

Select the option most applicable to your situation.





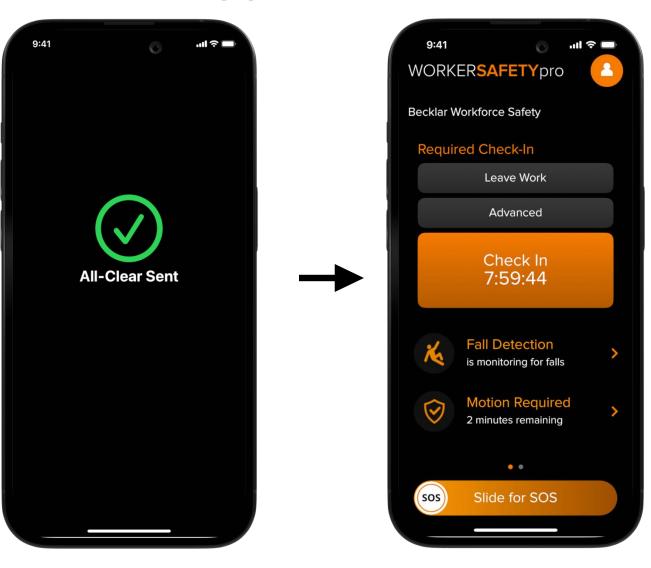
Tap inside the space below the three options and then use the keyboard to describe what happened.

When you are finished typing, tap on the "Send" button.



### In-App SOS Alarm

After tapping the send button, you'll see this screen for a few seconds, confirming that the all-clear has been sent.

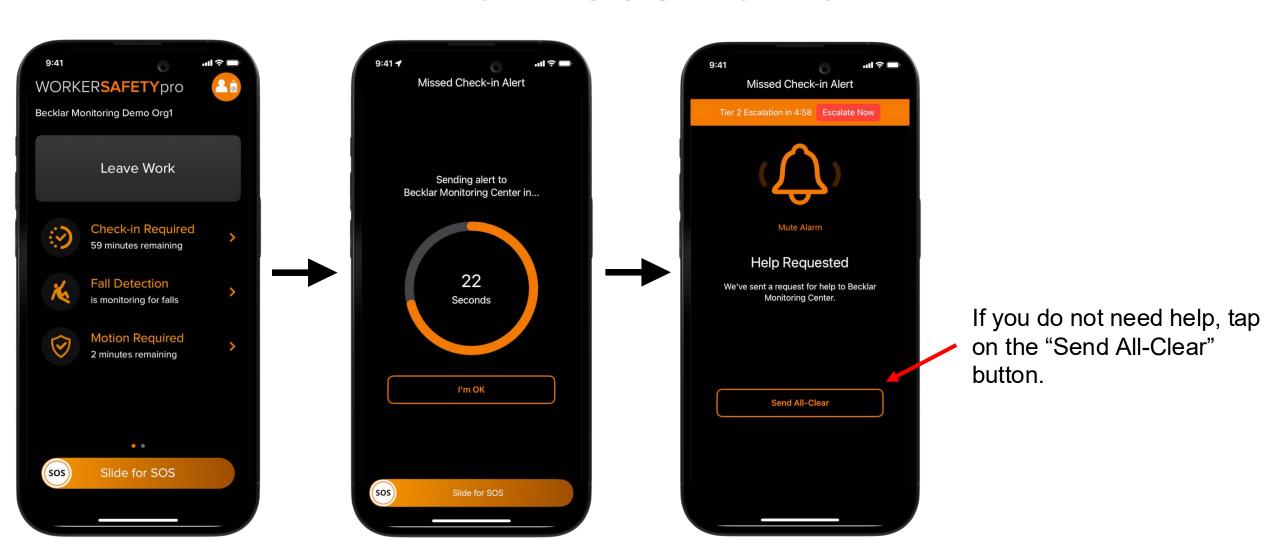




### Automatic Alarms

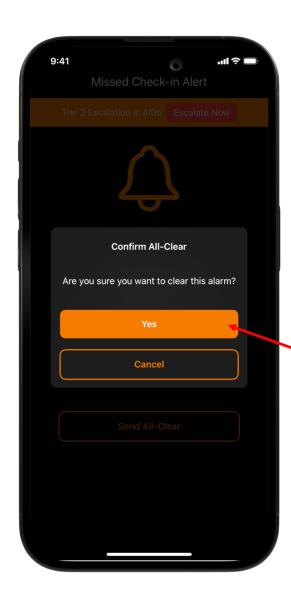


#### Non – SOS Alarms





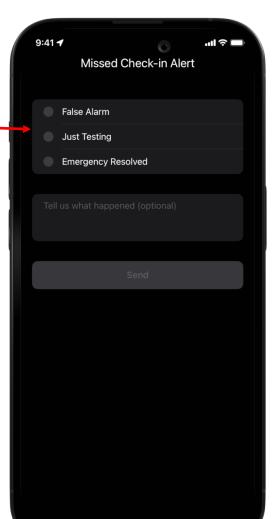
#### Non – SOS Alarms



Tap on the option that is most applicable to your situation.



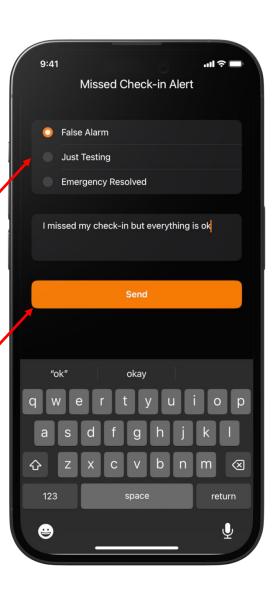
Confirm that you would like to send the all clear.



Tap inside the space below the three options and then use the keyboard to describe what happened.



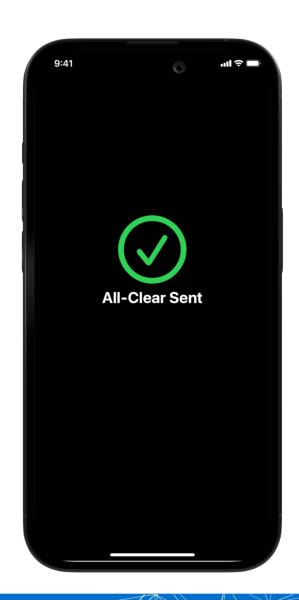
When you are finished typing, tap on the "Send" button.





#### Non – SOS Alarms

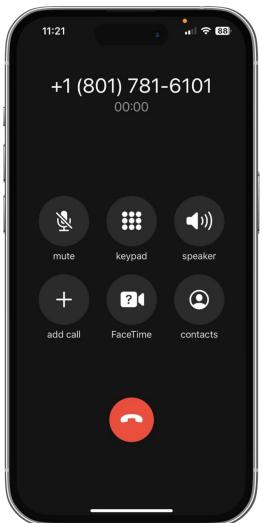
After tapping the send button, you'll see this screen for a few seconds, confirming that the allclear has been sent.



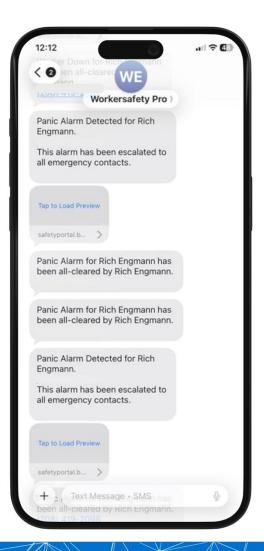


### **Emergency Notification Examples**

Voice



AVA: "Hello < User Name>, this is Becklar Workforce Safety. Do you need help?" Worker: Yes/Unintelligible -AVA: "Ok, I will connect you with an operator." Text



Email





### Action Plans



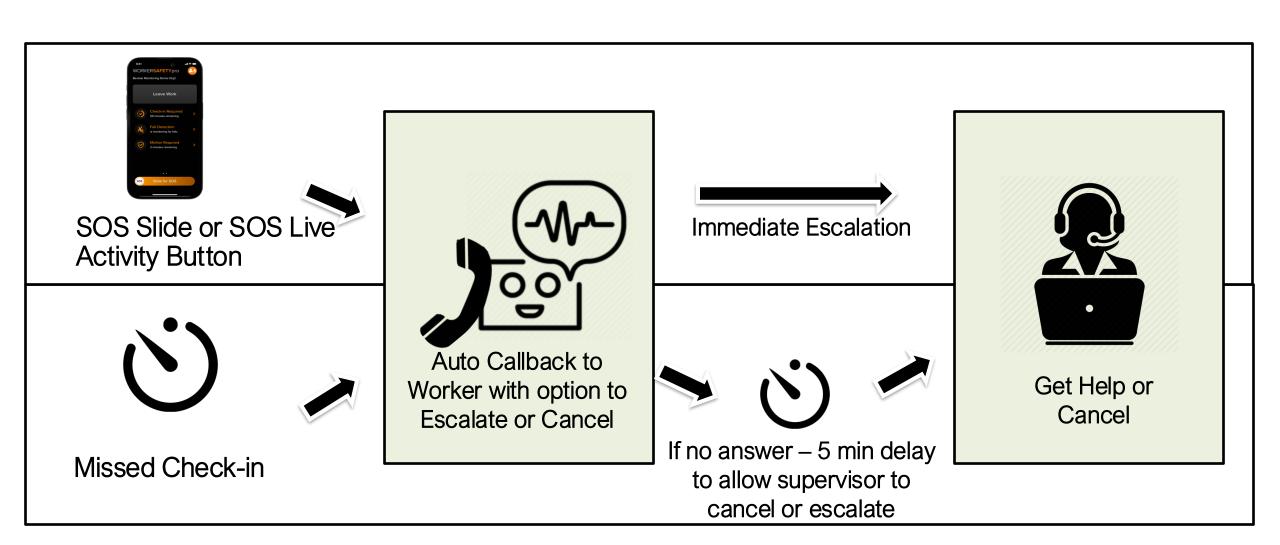


# 24/7 Monitoring

TMA 5 Diamond Certified **UL** Certified FM Approved 8 Monitoring Centers across the US and Canada

24/7/365 Monitoring Service

### **Action Plan**





#### **Action Plan Scenarios**

Employee answers automated call for any alarm type (in-app SOS or check-in) What happens?

- 1. Employee uses on-screen SOS or misses a check-in.
- 2. Employee receives phone call from AVA (automated voice assistant).
- 3. AVA calls your phone and says, "Hello <Name>, this is Becklar Workforce Safety, do you need help? If you say "yes", then AVA will say, "ok, I will connect you with an operator." AVA will then automatically connect you with a live operator and they will ask if you need help and proceed to dispatch emergency services if necessary.
- 4. When AVA asks if you need help and you say, "no", AVA will say, "So then everything is ok?" If you say "yes", AVA will say, "Ok, I have marked this as a false alarm, thank you." The call will then end.
- 5. If the call is ended with AVA, no notifications are sent out to emergency contacts and an operator is not contacted.



#### **Tiered Alerts Process**

No answer or user confirms they need help

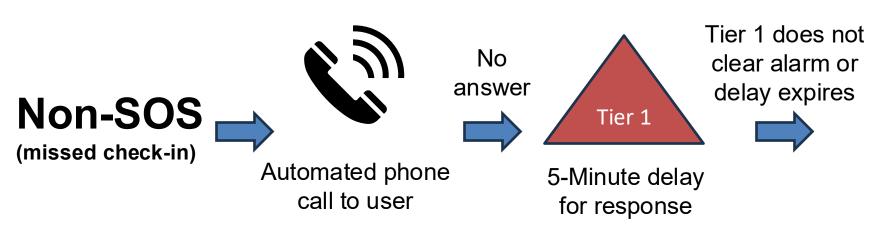
Automated phone call to user

No answer or user confirms they need help

Tier 2

Live Operator

Tier 1, Tier 2, and a live operator are contacted at the **same time**. The operator will begin contacting 911 dispatch



Tier 2 and a live operator are contacted at the same time. The operator will begin contacting 911 dispatch

Tier 2

Live Operator

\*All contacts will be notified if the user answers the automated call and confirms they need help.

### **Contact Cards**

\*For organizations using 24/7 Live Monitoring



### Becklar Workforce Safety Numbers

Please add to your contact list.

Becklar Workforce Safety (801) 781-6101

(877) 206-9141

You may receive calls from one or both numbers.

You may call either number to cancel an emergency.





### Becklar Workforce Safety Numbers

Please add to your contact list.

Becklar WFS (Do Not Reply) (385) 289-3912

You will receive SMS notifications from this phone number.

Please do not reply or attempt to call this number back.





### Support

If you need non-emergency assistance with the WorkerSafety Pro system, please contact the support team:

support@becklarwfs.com

+1 (435) 334-4435

#### Hours of operation:

• 8AM – 5PM Mountain Time (United States)

#### Expected Response Time of support ticket:

- Regular Business Day = 1 Hour or less
- During Holiday = Next regular business day
- After Hours = Next regular business day
- During Weekends = Next regular business day

#### **Support Contact Card**

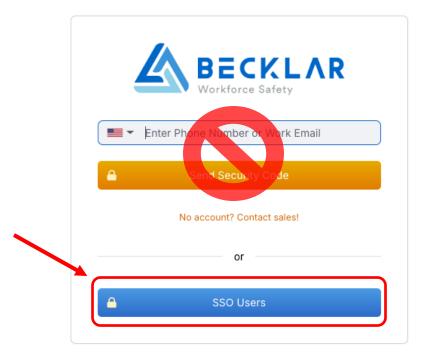




### **Dashboard Access**

If you are an admin or emergency contact and need to access the dashboard, use the following link. Please login using SSO (Single Sign On, which will take you to your organization's login.

https://safetyportal.becklar.com





### **Professional Monitoring**

Becklar Professional Monitoring is scheduled to go live on **December 1st**, 2025.

From now until December 1<sup>st</sup>, users and admins can test the application without Becklar operators contacting 911. Alarms will **only** be sent to the respective team's emergency contacts, as displayed on the Safety Portal.

